



## Core & Main LP Privacy Notice

We know that the confidentiality and security of your business information is very important. That is why protecting any business information that you provide is of the utmost importance to Core & Main LP and its subsidiaries, divisions, and affiliates ("Core & Main"). As a result, we have prepared this Privacy Notice to let you know about the manner in which we collect, use, disclose and otherwise manage the business information you entrust to us at any of our warehouses or store locations (the "Stores"), through any Core & Main Call Centers (the "Call Centers"), websites (the "Sites"), our approved marketing partners ("Marketing Partners") or through our authorized service providers ("Service Providers").

Core & Main reserves the right to change its privacy policies at any time by posting a revised Privacy Notice. By visiting our Sites, or by using or receiving any services provided by Core & Main listed herein, you agree to the Privacy Notice's terms and agree to the practices described below.

### Collection and Use of Business Information:

We may collect information that you provide us about your business when you shop on our websites: : [www.hdswaterworks.com](http://www.hdswaterworks.com), [www.hdsfireprotection.com](http://www.hdsfireprotection.com), [www.hdsfusible.com](http://www.hdsfusible.com), [www.coreandmain.com](http://www.coreandmain.com), [www.coreandmainwaterworks.com](http://www.coreandmainwaterworks.com), [www.coreandmainfireprotection.com](http://www.coreandmainfireprotection.com) and [www.coreandmainfusible.com](http://www.coreandmainfusible.com). This information may include the name of your business, your address and billing information, email address, telephone and facsimile numbers, financial information, and other information related to your business and your account with Core & Main. Additionally, some of the business information you provide may also include personally identifiable information, such as the names, addresses, email addresses, telephone numbers and other identifying information of your employees who contact or place orders with us on your behalf.

We may collect information that you provide us about your business when you:

- Purchase, order, return, exchange or request certain information about our products and services;
- Contact a Call Center, sales associate or customer service desk;
- Visit or register with our Sites; or
- Provide us with comments or suggestions.

We may also collect information about your business from our Service Providers and Marketing Partners.

### Call Centers:

When you call one of our Call Centers about a product, delivery, an installation, a billing question or for customer service, you may be asked for information that identifies your business along with additional information we need to help us promptly answer your question, such as

your name and address and a phone number where we might contact you or another person in your business. We may retain this information to assist your business in the future.

### Online Registration:

Registration is an optional service provided by some of our Sites. You do not have to register your business to browse online. When you register, you may be asked for business information such as your contact name, business name, address, phone number, email address, a password, and business interests. This registration information may be used to help make your online shopping quicker and easier, by pre-populating certain parts of your shopping information.

### Other Uses of business information:

Core & Main uses business information, including information provided to us from our Service Providers, to continually assess and improve the products and services we offer. We may also inform your company about products and services, sales and special offers that might benefit your business. When you register online or participate in a survey, you will have the opportunity to sign up for emails about our products, services, sales and special offers. We may also send you email, faxes, mail or call your business with information about our product and service offerings if you have provided us with your business's name and address, email address, fax or phone numbers.

### Your Suggestions:

We use your company's feedback, suggestions, survey information and comments solely to monitor and/or improve the ways we serve you.

We may also send you mail or call your business with information about our product and service offerings if you have provided us with your business's name and address or phone numbers.

## DISCLOSURE OF BUSINESS INFORMATION

### Business Information Disclosure:

Core & Main LP maintains the strict confidentiality of the business information in its possession. Accordingly, Core & Main LP will not trade, rent or sell your business information, without the prior consent of your company, except as otherwise set forth herein.

### Companies that work with or on behalf of Core & Main:

Some of our operations, such as our Call Centers, may be managed by unaffiliated companies. Also, if you purchase special products or services from Core & Main, these products or services may not be provided by Core & Main affiliates, but rather by reputable local or national companies with which we contract to provide such services. Other third parties provide technology we use on our website to optimize your shopping experience and to market relevant products and services to you on our Sites, and in email communications that you agree to receive. These companies may have access to your company's business information on a confidential basis only to the extent necessary to perform their functions. In no event will these companies have the right to use your business information for any reason other than to provide your business with those specific services.

If your purchases are being shipped to your business, our delivery Service Providers are prohibited from using your business information for any purpose other than making the delivery.

### Sale of Business:

Core & Main LP reserves the right to transfer any information we have about your business in the event we sell or transfer all or a portion of our business or assets to a third party acquirer.

### Legal:

Please note that we may provide your business information if required by law, such as in response to a search warrant, subpoena, or other legally valid inquiry, order or process, or to an investigative body in the case of a breach of an agreement or contravention of law, or as otherwise required by law. We may also disclose business information to assist us in collecting a debt owed by your company, or as necessary to exercise our legal rights or defend claims brought against us.

## ADDITIONAL INFORMATION ABOUT OUR SITES

### Visiting our Sites:

In general, you can visit our Sites without telling us who you are or providing us with your business information. However, we collect the IP (Internet protocol) addresses of all visitors to our Sites and other related information such as page requests, browser type, operating system and average time spent on our Sites. We use this information to monitor and improve our Sites. This information will not be shared with third parties without permission.

### Cookies:

Our Sites use cookies to improve the overall function and efficiency of our Sites. A cookie is a tiny element of data that our Sites and our third party technology providers can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. All pages on our Sites where you are prompted to log in or that are customizable require that you accept cookies. If you have registered with our Sites, these cookies (1) may let us know who you are, (2) are necessary to access your account information (stored on our computers) in order to deliver products and personalized services, and (3) will provide us and our Service Providers with information that we will use to personalize our Sites in accordance with your preferences. Cookies are also required to optimize your shopping experience in that they allow you to add multiple items to your shopping basket before checking out and help us to recommend relevant products to you.

You can control what cookies your Web browser accepts through your browser settings. You may set your Web browser to accept all cookies, limit the cookies your browser accepts, or notify you when you receive a cookie. However, please note that some aspects of our Sites may not function properly, which could impact your experience, should you decide not to accept cookies from our Sites.

### Web Beacons:

Our Sites may also use a technology called "web beacons." These may also be referred to as "tags," "Clear GIFs," or "tracking pixels." Web beacons are tiny, unobtrusive graphics embedded

on a web page that signal a user has accessed content. This technology allows us and our third party technology providers to understand which pages you visit on our Sites. These web beacons do not collect any business or personally identifiable information, and are used to help us optimize and tailor our Sites for you and other future website visitors.

### Third party links:

Our Sites may include links to our business partners' websites, vendors and advertisers. Except as provided herein, we will not provide any of your business information to these third parties without your prior consent.

Core & Main LP provides links to third party websites as a convenience to the user. The inclusion of any link does not imply Core & Main LP's endorsement of any other company, its websites, or its products and/or services. These linked websites have separate and independent terms of use and privacy policies, which we recommend you read carefully. We have no control over such websites and therefore have no responsibility or liability for the manner in which the organizations that operate such linked websites may collect, use or disclose and otherwise treat your business information.

### Security of Your Business Information:

We will maintain the confidentiality of all business information collected from our Call Centers, our Sites, and our Service Providers, and will only disclose such information to employees and Service Providers who require such information for the purposes described in this Privacy Notice. We maintain administrative, technical and physical safeguards to protect against unauthorized access, use, modification and disclosure of business information in our custody and control.

## SECURITY MEASURES ON OUR SITES

### Secure Shopping:

When you place orders on our Sites, all of your order information, including your credit or debit card number and delivery address, is transmitted through the Internet using industry-standard technology to encrypt your order information before transmitting it to our secure server. This is designed to prevent someone other than operators of our Sites from capturing and viewing your business information, and to protect your information from loss, misuse, unauthorized disclosure, and destruction.

Core & Main LP also takes the following measures to protect your business information online:

#### Passwords:

To provide you with an increased level of security, online access to your business information is password protected. We strongly recommend that you do not disclose your password to any third party. Core & Main will never ask you for your password in any unsolicited correspondence such as letters, phone calls or email messages.

#### Order Information:

Since any order information you provide to us on our Sites will be transmitted using a secure connection, if your Web browser cannot support this level of security, you will not be able to order products through our Sites.

No data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your company's business information from unauthorized access, use or disclosure, Core & Main LP cannot ensure or warrant the security of any information you transmit to us on our Sites.

### How to Contact Us:

We want to assure you that Core & Main is dedicated to protecting the confidentiality and security of your business information. Please feel free to contact us at any time if you have any questions or comments about this Privacy Notice.

You can contact us or otherwise communicate your privacy concerns by:

- Calling us at (314) 432-4700
- Faxing us at (314) 432-2550
- E-mailing us at [marketing@coreandmain.com](mailto:marketing@coreandmain.com)
- Accessing your registration information on our Sites

Writing us at the address below (please include your e-mail address and phone number with your correspondence along with the information needed to support your request):

Core & Main LP  
Attn: Legal Department  
1830 Craig Park Court  
St. Louis, MO 63146

Rev. 08.15.18